

## Warranty Procedure (For Consumers)

In the rare event that a defect occurs after your Luxe Protection Films Paint Protection Film is installed, please first contact the authorized installer who performed the installation. If the installer is unable to resolve the issue, you may submit a warranty claim by emailing **info@luxeprotectionfilms.com** within 30 days of discovering the defect.

### **Please include the following information with your email claim:**

- A detailed description of the defect
- Clear supporting photographs
- Either the original sales receipt or the certificate of installation, showing the installer's name and installation date.

**Please note:** Claims that do not include all of the required information are not eligible for warranty coverage.

If the issue is determined to be a defect covered by our warranty, Luxe Protection Films will provide replacement product for the defective portion at no cost.