

Warranty Procedure (For Installers)

If a defect is discovered in a Luxe Protection Films product prior to installation, you must file a warranty claim within 60 days of receiving the product.

Please submit your claim by emailing **info@luxeprotectionfilms.com** and include the following information:

- A detailed description of the defect
- Supporting photographs
- Receipt or acceptable proof of purchase

Upon review, we may request additional information, provide further instructions, or ask that the defective product be returned to us at our expense for further evaluation.

Please note: Failure to follow these procedures and instructions will result in the warranty being void.

Warranty coverage will not apply if:

- The product is used after notice of defect has been given
- The defect results from failure to follow our storage, installation, or maintenance instructions (oral or written)
- The product has been altered or repaired without our prior written consent

If we determine that the defect is covered by the warranty, Luxe Protection Films will replace the product free of charge..